

Quality Policy

Sarah is a commercial building company with a family history of over 60 years in construction. Our vision is to continually improve the quality of our projects and services to meet or exceed our clients' needs and expectations.

Sarah maintains a certified Quality Management System (QMS) compliant with the requirements of ISO 9001 and ensures the QMS supports the organisation's strategic direction.

To maintain our compliance, we will:

- ✓ Maintain a set of key quality objectives which are set annually, monitored, and reviewed, to ensure continuous improvement of company systems.
- ✓ Aim for total quality in our company activities to achieve client, subcontractor, and supplier satisfaction and loyalty.
- ✓ Understand and fulfil all statutory, regulatory, and other relevant requirements.
- ✓ Review, update, and refine our company policies and procedures to ensure continuous improvement and continued compliance with ISO 9001.
- ✓ Enhance our performance and continue our ongoing success by maintaining training and education programs for our staff.